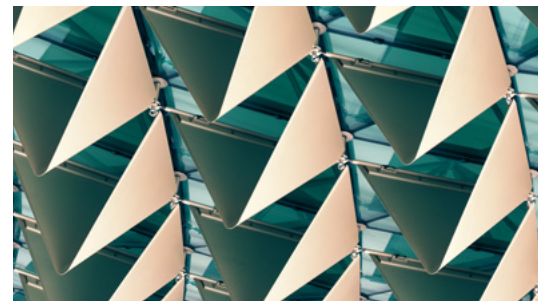


REMOTE WORKING SURVEY VIETNAM

The Truth about Working from Home

How do professionals in **Vietnam** feel about remote working? And how can we go about making the 'new WFH normal' work?

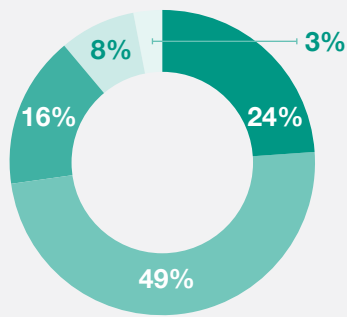


Satisfaction towards remote working

About 8 in 11 professionals in Vietnam reflect being satisfied with their current remote working arrangements, with more than 7 out of 11 noting a similar or increased level of productivity while at home.

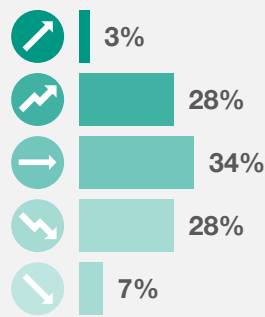
Resultingly, more than 4 in 9 professionals want more work from home arrangements in the future, and this may become an increasingly important factor in determining employee job satisfaction or when they choose a new role.

How satisfied are you with your current work from home arrangement?



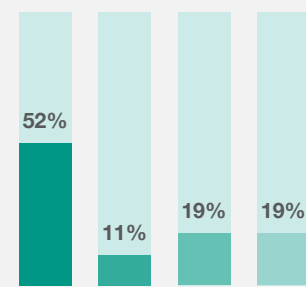
- Very satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Very dissatisfied

Overall, how do you rate your productivity since working from home?



- Significant increase in productivity
- Some increase in productivity
- No change / same
- Some decrease in productivity
- Significant decrease in productivity

Would you like to factor in more remote working once you are able to return to your regular working structure?



- No** – I would like to return to the office fulltime
- Yes** – I would like to work from home more often (e.g. twice per month)
- Yes** – I would like to work from home frequently (at least once a week)
- Yes** – I would like to work from home permanently (with some office visits when required)

Factors affecting remote working environment

While professionals in Vietnam enjoy greater flexibility in the comfort of their homes, they are also more distracted, less socially engaged, and have to deal with more check-ins from their managers.

Their biggest bugbear? Difficulties communicating with their co-workers and management.

What factor(s) have caused increased productivity when working from home?



What factor(s) have caused decreased productivity when working from home?



What are the three biggest frustrations you are currently facing while working from home?



HOW TO THRIVE WHEN WORKING FROM HOME

With a substantial number of professionals in Vietnam desiring at least some form of remote work arrangement in a 'post COVID-19 normal', it pays to optimise home environments for greater productivity by setting boundaries – both physically and mentally. Try creating dedicated work spaces that are “distraction-free” zones, and set up a routine that allows you to mentally start and leave work at specific hours. Scheduling regular catch-ups, either through video calls or instant messaging, with colleagues and management within and across teams can help meet social and work needs, and are great opportunities to foster the right company culture.

To retain and attract top talent, companies also need to start embracing and implementing flexible working arrangements. This will involve more than just a change in HR policy – providing the right technologies to support flexible working, and training for managers and team members to ensure effective collaboration and communication will also be key.

For more expert insights, visit our Robert Walters [Career Advice](#) and [Hiring Advice](#) hubs.

Survey Methodology

Data derived from surveying over 60 respondents in Vietnam, identified through Robert Walters database, from 16 April to 13 May 2020. All figures here have been rounded to the nearest whole number.